

Adobe Shared Device to Named User Conversion

Conversion from Shared Device Licenses to Named User Licenses

The below steps can be followed to easily convert your devices from a Shared Device License installation to Named User License. Deleting the folder listed below breaks the link to the Shared Device License and converts the install to Named User, allowing you to run Adobe as installed.

The steps below assume the same software version is maintained. If the software version requires updating, you will have to uninstall and reinstall the package.

For PC (Windows) machines, use the following workflow on each machine:

1. Delete the folder: C:\ProgramData\Adobe\OperatingConfigs
2. Restart the computer.

For MAC machines, use the following workflow on each machine:

1. Delete the folder: /Library/Application Support/Adobe/OperatingConfigs
 - a. Make sure the folder is deleted at the root level rather than the user level (look at the path bar).
2. Restart the computer.